

FOR THE YEAR 2015-16 (Up to the end of 31-03-2016)

I-A] No. of requests received and charges collected during the year

No. of requests pending at the beginning of the year	No. of requests disposed off during the year					Of the total no. of requests from BPL* Citizens	Of Charges collected during the year	Amount of fees charges collected on requests
	Directly	Through Post	Through APIOS	Through Other Public Authorities (Govt.)	Total No. of requests received during the year			
(a)	(b)	(c)	(d)	(e)	(f) (b+c+d+e)	(g)	(h)	(i)
NIL	200	54	-	9	263	-	41	1520

*Below Poverty Line